

Resident Survey for South End New Development Organization 2002

East St. Louis Action Research Project, University of Illinois at Urbana-Champaign

This survey is a joint effort between South End New Development Organization, the East St. Louis Action Research Project, and the Neighborhood Technical Assistance Center of the University of Illinois at Urbana-Champaign. Survey results will be used to create a comprehensive neighborhood improvement plan. Any comments you make may become a part of the South End Neighborhood Improvement Plan; however, the source of these remarks will be held strictly confidential. If you have additional questions or would like a copy of the completed interview, please do not hesitate to call the South End New Development Organization at 271 3392 or LaTonya at the Neighborhood Technical Assistance Center at 271-9605.

Reference #:

Address:

Date:

Start Time:

End Time:

Interviewer 1:

Interviewer 2:

A: GENERAL: First we interested in knowing your overall feelings about the South End Neighborhood.

1 How long have you and your family lived in South End?

1. less than 1 year 2. 1 to 3 years 3. 4 to 10 years 4. 11 to 20 years 5. 21 to 30 years
6. more than 30 years

2 What are the three most significant changes that have taken place in South End since you moved here?

1)

2)

3)

3 What are the three best things about living in South End?

1)

2)

3)

4 What are the three worst things about living in South End?

1)

2)

3)

5 During the time you have lived in South End, what events have had the most impact on the neighborhood and on the city as a whole?

B. ENVIRONMENT: Next we are interested in knowing your feelings about the natural environment of South End.

6 How would you rate the overall health of South End's natural environment?
1. very unhealthy 2. unhealthy 3. somewhat unhealthy 4. healthy 5. very healthy

7 Is **illegal dumping** a problem in your neighborhood?
1. yes 2. no

8 If yes, **how serious** is illegal dumping?
1. very serious 2. serious 3. somewhat serious 4. not serious 5. insignificant

9 **Where** is the illegal dumping or other sanitation violation located?

10 Is industrial pollution a problem in South End?
1. yes 2. no

11 If yes, **how serious** is industrial pollution?
1. very serious 2. serious 3. somewhat serious 4. not serious 5. insignificant

12 **Where** is this pollution located?

C. HOUSING: We would like to know how you feel about housing in South End.

- 13** How **satisfied** are you with your present housing situation?
1. very satisfied 2. satisfied 3. dissatisfied 4. very dissatisfied
- 14** Do you **own or rent** your home?
1. Own 2. Rent
- 15** If own, how did you **finance** the purchase of your home?
1. conventional loan 2. savings 3. bond-for-deed
- 16** If bond-for-deed, **how satisfied** are you with your financing option?
1. very satisfied 2. satisfied 3. dissatisfied 4. very dissatisfied
- 17** Have you or the owner of your property made **any home improvements** to the property in the last five years?
1. Yes 2. no
- 18** Have you or the owner of your property **applied for a home improvement loan** over the last five years?
1. Yes 2. no 3. uncertain
- 19** If yes, were you or the owner of your property **granted a loan**?
1. Yes 2. no
- 20** If no, **what reason** did the bank provide for your denial?

- 21** How would you rate the overall housing conditions in South End?
1. excellent 2. good 3. fair 4. poor 5. very poor
- 22** Please **explain** your response.

- 23** Would you like to see **new homes** built in the area?
1. yes (Go to #24) 2. no (Skip to section D)
- 24** Which of the following types of housing would you like to see in South End?
1. single family homes 2. apartments 3. duplex homes 4. mobile/modular homes 5. town houses/
condominiums
6. other (please specify)

D: COMMUNITY: We are interested in how you rate the quality of the community services available to you in South End.

Public Services:

- | | | | | | | | | |
|--------------------------|-----------|---|---------|---------|---------|------------------|---------------|--|
| <input type="checkbox"/> | 25 | Police protection: | 1. Good | 2. Fair | 3. Poor | 4. Not Available | 5. No Opinion | |
| <input type="checkbox"/> | 26 | Fire protection: | 1. Good | 2. Fair | 3. Poor | 4. Not Available | 5. No Opinion | |
| <input type="checkbox"/> | 27 | Snow removal: | 1. Good | 2. Fair | 3. Poor | 4. Not Available | 5. No Opinion | |
| <input type="checkbox"/> | 28 | Garbage removal: | 1. Good | 2. Fair | 3. Poor | 4. Not Available | 5. No Opinion | |
| <input type="checkbox"/> | 29 | Building demolition: | 1. Good | 2. Fair | 3. Poor | 4. Not Available | 5. No Opinion | |
| <input type="checkbox"/> | 30 | Animal control: | 1. Good | 2. Fair | 3. Poor | 4. Not Available | 5. No Opinion | |
| <input type="checkbox"/> | 31 | Bus service: | 1. Good | 2. Fair | 3. Poor | 4. Not Available | 5. No Opinion | |
| <input type="checkbox"/> | 32 | Metro Link: | 1. Good | 2. Fair | 3. Poor | 4. Not Available | 5. No Opinion | |
| <input type="checkbox"/> | 33 | Sanitation/flooding: | 1. Good | 2. Fair | 3. Poor | 4. Not Available | 5. No Opinion | |
| <input type="checkbox"/> | 34 | Would you like to expand upon any of your answers given above? | | | | | | |

Local Schools:

- | | | | | | | | | |
|--------------------------|-----------|---|---------|---------|---------|------------------|---------------|--|
| <input type="checkbox"/> | 35 | Elementary: | 1. Good | 2. Fair | 3. Poor | 4. Not Available | 5. No Opinion | |
| <input type="checkbox"/> | 36 | Junior High: | 1. Good | 2. Fair | 3. Poor | 4. Not Available | 5. No Opinion | |
| <input type="checkbox"/> | 37 | High School: | 1. Good | 2. Fair | 3. Poor | 4. Not Available | 5. No Opinion | |
| <input type="checkbox"/> | 38 | Community College: | 1. Good | 2. Fair | 3. Poor | 4. Not Available | 5. No Opinion | |
| <input type="checkbox"/> | 39 | Would you like to expand upon any of your answers given above? | | | | | | |

Social Services:

| | | | | | | | |
|--------------------------|-----------|---|---------|---------|---------|------------------|---------------|
| <input type="checkbox"/> | 40 | Health Services: | 1. Good | 2. Fair | 3. Poor | 4. Not Available | 5. No Opinion |
| <input type="checkbox"/> | 41 | Family Planning: | 1. Good | 2. Fair | 3. Poor | 4. Not Available | 5. No Opinion |
| <input type="checkbox"/> | 42 | Recreation/Parks: | 1. Good | 2. Fair | 3. Poor | 4. Not Available | 5. No Opinion |
| <input type="checkbox"/> | 43 | Day Care Centers: | 1. Good | 2. Fair | 3. Poor | 4. Not Available | 5. No Opinion |
| <input type="checkbox"/> | 44 | Drug & Alcohol Programs: | 1. Good | 2. Fair | 3. Poor | 4. Not Available | 5. No Opinion |
| <input type="checkbox"/> | 45 | Job Training: | 1. Good | 2. Fair | 3. Poor | 4. Not Available | 5. No Opinion |
| <input type="checkbox"/> | 46 | Senior Citizen's Services: | 1. Good | 2. Fair | 3. Poor | 4. Not Available | 5. No Opinion |
| <input type="checkbox"/> | 47 | Legal Services: | 1. Good | 2. Fair | 3. Poor | 4. Not Available | 5. No Opinion |
| <input type="checkbox"/> | 48 | Youth Development: | 1. Good | 2. Fair | 3. Poor | 4. Not Available | 5. No Opinion |
| <input type="checkbox"/> | 49 | Would you like to expand upon any of your answers given above? | | | | | |

E: SHOPPING AND ECONOMIC ACTIVITY: The following set of questions will tell us about the type of economic activity in South End

Where do you usually go for the following goods and services?

| | | | | | | |
|--------------------------|-----------|---------------------------------|--------------|-------------------|-------------------------|-------------------------|
| <input type="checkbox"/> | 50 | Groceries: | 1. South End | 2. East St. Louis | 3. Surrounding IL Towns | 4. St. Louis Metro Area |
| <input type="checkbox"/> | 51 | Medical/dental care: | 1. South End | 2. East St. Louis | 3. Surrounding IL Towns | 4. St. Louis Metro Area |
| <input type="checkbox"/> | 52 | Child care: | 1. South End | 2. East St. Louis | 3. Surrounding IL Towns | 4. St. Louis Metro Area |
| <input type="checkbox"/> | 53 | Clothing: | 1. South End | 2. East St. Louis | 3. Surrounding IL Towns | 4. St. Louis Metro Area |
| <input type="checkbox"/> | 54 | Laundry: | 1. South End | 2. East St. Louis | 3. Surrounding IL Towns | 4. St. Louis Metro Area |
| <input type="checkbox"/> | 55 | Auto repair: | 1. South End | 2. East St. Louis | 3. Surrounding IL Towns | 4. St. Louis Metro Area |
| <input type="checkbox"/> | 56 | Hardware: | 1. South End | 2. East St. Louis | 3. Surrounding IL Towns | 4. St. Louis Metro Area |
| <input type="checkbox"/> | 57 | Restaurants: | 1. South End | 2. East St. Louis | 3. Surrounding IL Towns | 4. St. Louis Metro Area |
| <input type="checkbox"/> | 58 | Gasoline: | 1. South End | 2. East St. Louis | 3. Surrounding IL Towns | 4. St. Louis Metro Area |
| <input type="checkbox"/> | 59 | Prescription medication: | 1. South End | 2. East St. Louis | 3. Surrounding IL Towns | 4. St. Louis Metro Area |
| <input type="checkbox"/> | 60 | Housewares: | 1. South End | 2. East St. Louis | 3. Surrounding IL Towns | 4. St. Louis Metro Area |
| <input type="checkbox"/> | 61 | Banking: | 1. South End | 2. East St. Louis | 3. Surrounding IL Towns | 4. St. Louis Metro Area |
| <input type="checkbox"/> | 62 | Legal services: | 1. South End | 2. East St. Louis | 3. Surrounding IL Towns | 4. St. Louis Metro Area |

63 Which three types of goods or services not offered locally would you like to **see offered locally**?

1)

2)

3)

F:YOU AND YOUR HOUSEHOLD: The next set of questions is about you and your household members. They are very important to help us better understand the previous set of questions.

| | | |
|---|-----------|---|
| <input type="checkbox"/> | 64 | Sex of respondent: 1. Female 2. Male |
| <input type="checkbox"/> | 65 | What is your ethnic background? 1. African-American 2. Caucasian 3. Asian-American 4. Hispanic 5. American-Indian 6. Other (please specify): |
| <input type="checkbox"/> | 66 | How many adults live in your household? 1. One 2. Two 3. Three 4. Four 5. Five or more |
| <input type="checkbox"/> | 67 | How many children live in your household? 1. One 2. Two 3. Three 4. Four 5. Five or more |
| What is the highest level of education completed for each adult in household? | | |
| <input type="checkbox"/> | 68 | Adult #1 1. Grade (0-11) 2. GED/High school 3. Some college 4. B.A./B.S. degree 5. Graduate level |
| <input type="checkbox"/> | 69 | Adult #2 1. Grade (0-11) 2. GED/High school 3. Some college 4. B.A./B.S. degree 5. Graduate level |
| <input type="checkbox"/> | 70 | Adult #3 1. Grade (0-11) 2. GED/High school 3. Some college 4. B.A./B.S. degree 5. Graduate level |
| Please describe the employment status of each adult in your household. | | |
| <input type="checkbox"/> | 71 | Adult #1 1. Full-time 2. Part-time 3. Retired 4. Disabled 5. Unemployed |
| <input type="checkbox"/> | 72 | Adult #2 1. Full-time 2. Part-time 3. Retired 4. Disabled 5. Unemployed |
| <input type="checkbox"/> | 73 | Adult #3 1. Full-time 2. Part-time 3. Retired 4. Disabled 5. Unemployed |
| Location of job(s): (CIRCLE all appropriate) | | |
| <input type="checkbox"/> | 74 | Adult #1 South End East St. Louis Surrounding IL Towns St. Louis Metro Other (specify): |
| <input type="checkbox"/> | 75 | Adult #2 South End East St. Louis Surrounding IL Towns St. Louis Metro Other (specify): |
| <input type="checkbox"/> | 76 | Adult #3 South End East St. Louis Surrounding IL Towns St. Louis Metro Other (specify): |
| <input type="checkbox"/> | 77 | In which of the following categories does your total household income fall? 1. \$0 to \$2,999 2. \$3,000 to \$5,999 3. \$6,000 to \$8,999 4. \$9,000 to \$11,999 5. \$12,000 to \$14,999 6. \$15,000 to \$17,999 7. \$18,000 to \$20,999 8. \$21,000 to \$23,999 9. over \$24,000 |
| <input type="checkbox"/> | 78 | Which of the following sources contribute to your household income? 1. Wages 2. Investments 3. Inheritance 4. unemployment 5. IL Public Aid 6. SSI 7. TANF 8. Disability 9. Other (please specify): |
| <input type="checkbox"/> | 79 | What is your main form of transportation? 1. Car 2. Foot 3. motorcycle 4. bike 5. bus |

6. ride with friend 7. light rail (Metro Link) 8. Other: (please specify):

G:PLANNING & COMMUNITY LEADERSHIP: This section includes questions about the kinds of planning you want and the types of leadership in South End.

80 Are you familiar with South End New Development Organization?

1. Yes 2. no

81 Do you attend the **meetings**?

1. regularly 2. sometimes 3. never

82 If 'never', why not?

83 What are the **three most important outcomes** of the neighborhood plan?

1)

2)

3)

84 Would you or members of your household be willing to assist South End New Development Organization in achieving one of these these goals?

1. Yes 2. no

85 If 'yes' **which one** of the three listed above in Question #82?

1 2 3

86 Would you like to be notified of the South End New Development Organization meetings?

1. Yes 2. no

H:NEIGHBORHOOD COOPERATION:

87 Do you and/ or any members of your household have **knowledge, skills, or talents** that you would be willing to contribute to the neighborhood?

88 Are there knowledge, skills, and talents that you or anyone in your household could benefit from? (e.g. household chores, selling, construction work, etc.)?

Thank you for responding to this survey. (Please **check** if all information on Page 1 is filled in including "End Time")